

Unauthorised access

For us to deliver water in the best possible way, MI needs to account for all access - it is important that all access is authorised to avoid any regulatory issues.

We work together with our customers to ensure everyone gets and pays for, their fair share. You can help us to count every drop by ensuring that your supply point is properly authorised.

What is unauthorised access?

Unauthorised access is when a person or business takes water from any part of the Murrumbidgee Irrigation system without it being recorded or paid for.

How do I know if my current access point is authorised?

Your access point is authorised if:

- You have a Rights of Access Certificate; and
- You are paying for the outlet you are accessing water from (fixed charges); and
- If you are taking water through this outlet it is being debited from your Water Allocation Account (usage charges).

What do I do if my access point is unauthorised?

We want to work with you on this issue. So, If your access point is unauthorised, or if you are unsure, please contact us on (02) 6962 0200 to discuss your options.

These might include establishing an appropriate connection and/or removal of the unauthorised outlet.

What are my options for authorised access?

If your outlet is unauthorised, your supply connection options include:

- **Metered outlets:** If your usage is greater than 2ML we can apply an unmetered connection charge to your account so that the outlet will be considered 'authorised' for the current season. You will then need to apply for a New Works application for a Metered Outlet and we



An example of unauthorised access

will review the infrastructure you have installed now and will let you know the further works required to meter this outlet. Should you not wish to do this, then you will need to disconnect immediately.

- **Garden Licence:** If your usage is less than 2ML we can apply a Garden Licence charge to your account so that the outlet will be considered 'authorised' for the current season. You will then need to apply for a New Works application for a Garden Licence and we will review the infrastructure you have installed now and will let you know if there are further works required to bring the outlet to standard. Should you not wish to do this, then you will need to disconnect immediately.
- **Temporary Pumping Permit:** Our customers have told us that they sometimes need to access our channel system some distance away from their outlet for filling spray tanks and washing down harvesters. You can apply for a Temporary Pumping Permit, at no charge, to access the channel system for small amounts of water (less than 0.5 Megalitre), and
- **Tanker fill:** Paid for in advance.

For more information on pricing see the Schedule of Charges on our website www.mirrigration.com.au or contact us on (02) 6962 0200